



# Nuclear Medicine Associates

1950 Court Street, Redding CA 96001 ● Tel (530) 247-8147 Fax (530) 247-8153

## **24 Hour Cancellation & “No Show” Fee Policy**

Each time a patient misses an appointment without providing proper advance notice, another patient is prevented from having their test and receiving care. Furthermore, we have ordered a special medicine (isotope, radiopharmaceutical or radiotracer) to do your nuclear medicine test which is expensive, and we cannot use it for another patient. This medicine will not be paid for by your health insurance company unless we perform your test on you.

Therefore, Nuclear Medicine Associates reserves the right to charge a fee of \$75.00 and/or the actual cost for your isotope or radiotracer for all missed appointments, "no shows" and appointments that are not cancelled or rescheduled without a compelling reason the day before your scheduled appointment.

"No show" and/or isotope fees will be billed to the patient. This fee is not covered by health insurance and must be paid prior to your next appointment. NMA retains the right to decline to provide services to patients who are chronic "no shows" (3 missed appointments within 6 months). Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients and referring physicians.

***By signing this agreement, you acknowledge that you have received this information and understand this policy.***

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Patient's Printed Name

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Date

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Patient's Signature